

RBC Dexia Ranked Best Custodian Overall in Global Investor Survey

LONDON, May 24, 2011 — RBC Dexia Investor Services has achieved number one status in the three top categories in the *Global Investor* 2011 Global Custody Survey: Best Custodian Overall (weighted and unweighted), Best Custodian Overall - EMEA (weighted and unweighted) and Best Custodian Overall - Americas. This international survey is based on feedback from institutional investors on the quality of service they receive from their global custodians.

RBC Dexia received number one rankings in 22 categories, five in the top categories (both weighted and unweighted) and in 17 of the survey's sub-categories, including:

- No. 1 - Institutional Fund & Asset Manager (weighted and unweighted)
- No. 1 - Respondents with greater than \$1 billion AUM (unweighted)
- No. 1 - Pension Funds (weighted and unweighted)

"RBC Dexia's unprecedented success with these survey results are directly attributable to the commitment of our employees around the world and the level of importance they place on delivering exceptional client experiences," said José Placido, Chief Executive Officer of RBC Dexia Investor Services. "We appreciate the recognition from Global Investor and are extremely proud of the results."

One RBC Dexia client in the survey noted: "We work very well with RBC Dexia's client relationship team, who are proactive, listen and understand our needs. This is coupled with excellent responsive times and knowledgeable discussions on how we move forward together benefiting our mutual clients."

Global Investor magazine's annual Global Custody Survey is one of the best known and most respected surveys in the custody industry, polling more than a thousand global custody clients, including banks, institutional asset managers, mutual fund managers and insurance companies around the world. The complete survey results will be published in an upcoming issue of Global Investor magazine.

In addition to the Global Investor survey, RBC Dexia came out on top of the latest R&M Consultants Global Custody Survey. The company also excelled in a number of other recent awards, being named 2010 European Custodian of the Year by *Funds Europe* magazine and 'European Transfer Agent of the Year' and 'Fund Administrator of the Year: Luxembourg' at the 2010 *ICFA* European Awards.

About RBC Dexia Investor Services

RBC Dexia Investor Services offers a complete range of investor services to institutions worldwide. Our unique offshore and onshore solutions, combined with the expertise of our 5,500 professionals in 15

markets, help clients grow their business and sustain enhanced performance through efficiency improvements and robust risk management practices.

Equally owned by RBC and Dexia, the company ranks among the world's top 10 global custodians with USD 2.9 trillion in client assets under administration.

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