

RBC Dexia Named 'Top-Rated' Custodian in All Client Segments in Canada

London, September 12th, 2011– RBC Dexia Investor Services today announced that its Canadian operations have been awarded Top-Rated status across all three client segments (Leading, Cross-Border/Non-Affiliated (CB/NA) and Domestic) for Canada in *Global Custodian* magazine's 2011 Agent Banks in Major Markets Survey. The annual survey, currently in its 22nd year, measures the quality of services that custodians provide to their clients.

RBC Dexia is the only Canadian custodian to achieve Top-Rated status in all three categories, with 27 Best in Class awards. The company has won Top-Rated status in the prestigious Leading Clients segment since its introduction and Top-Rated status for domestic services in Canada since RBC Dexia's inception in 2006. This also marks the sixth consecutive year that RBC Dexia has achieved Top-Rated status for its domestic services in Spain.

"Providing an exceptional client experience is our purpose and these client-driven surveys validate the consistent and persistent hard work our global employees put in every single day," said John Lockbaum, Managing Director, Canada for RBC Dexia. "We are extremely proud of these results and look forward to continuing to serve this market and support our clients as Canada's service provider of choice."

Clients responding to the survey praised RBC Dexia's service. "RBC Dexia have made enhancements to their service during 2010, which has contributed to better scores," said one client, while another noted that staff are "dedicated, knowledgeable, proactive and very friendly. They keep focusing on improving their services and meeting their clients' need". Global Custodian concluded that '(RBC Dexia) is well ahead of its rival in areas that matter: client service, settlement and the linked areas of reporting and technology'.

RBC Dexia came out on top of the latest R&M Consultants Global Custody Survey and also excelled in a number of other recent awards, being named 2010 European Custodian of the Year by Funds Europe magazine; #1 global custodian overall for the Americas and EMEA in Global Investor's 2010 Global Custody Survey. Also being named 'European Transfer Agent of the Year' and 'Fund Administrator of the Year: Luxembourg' at the 2010 ICFA European Awards.

About RBC Dexia Investor Services

RBC Dexia Investor Services offers a complete range of investor services to institutions worldwide. Our unique offshore and onshore solutions, combined with the expertise of our 5,500 professionals in 15 markets, help clients grow their business and sustain enhanced performance through efficiency improvements and robust risk management practices.

Equally owned by RBC and Dexia, the company ranks among the world's top 10 global custodians with USD 3.0 trillion in client assets under administration.

For more information, contact:

Jason Graham (Canada)

+1 416-955-5800

jason.graham@rbcdexia.com

Alex Clelland (London)

+44 (0)20 7002 2009

alex.clelland@rbcdexia.com

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