

## RBC Dexia Awarded Top Rated Status in Global Custody Survey

**London, January 7, 2011** — RBC Dexia Investor Services has been awarded Top Rated status in the four key categories in *Global Custodian's* annual Global Custody Survey. This is the fifth year in a row RBC Dexia has achieved Top Rated status. The survey is based on feedback and perceptions from those who utilize the services of global custodians.

RBC Dexia received 'Top Ratings' for the survey's Europe and Fund Manager categories as well as in the clients less than \$1 billion and between \$1-10 billion categories. RBC Dexia also received an unprecedented 11 Best in Class awards for each of the four categories where Top Rated was achieved. The maximum you can receive in each category is 11.

"Exceptional client service is what we strive for and the results of Global Custodian's annual survey serve as the benchmark we try to exceed every year," said José Placido, CEO of RBC Dexia Investor Services. "Our exceptional scores reflect the effort and commitment RBC Dexia employees put in every day around the world."

Respondents were also provided the opportunity to add commentary where applicable. One fund manager praises RBC Dexia for its willingness to "listen and understand our clients' needs, working together with fund managers to achieve effective and efficient processes." Another client lauds RBC Dexia's "responsiveness and the proactivity to our daily and ad hoc requirements," while another is impressed by a "strong client service team" that is "proactive in resolving problems/queries on client accounts."

To secure a Top Rating in any of the categories, a provider must secure an average weighted score superior to the average weighted score achieved by all providers in the survey. Best in Class awards go to any provider that achieves an overall weighted average score that equals or better the global weighted average score achieved by all providers in that combination of respondent and service area.

### About RBC Dexia Investor Services

RBC Dexia Investor Services offers a complete range of investor services to institutions worldwide. Our unique offshore and onshore solutions, combined with the expertise of our 5,300 professionals in 15 markets, help clients grow their business and sustain enhanced performance through efficiency improvements and robust risk management practices.

Equally owned by RBC and Dexia, the company ranks among the world's top 10 global custodians with USD 2.7 trillion in client assets under administration.

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