

RBC Dexia Earns Top Rated Status in 11 key categories in 2011 Mutual Fund Administration Survey

London, June 30, 2011 — RBC Dexia Investor Services has been awarded Top Rated status in 11 key categories in *Global Custodian's* annual Mutual Fund Administration Survey. Now in its 10th year, *Global Custodian's* Mutual Fund Administration Survey is a client-based survey that evaluates the performance of fund administrators against their peers and within separate markets.

RBC Dexia received 'Top Ratings' for the survey's Europe and North America categories as well as in nine other key ratings categories. RBC Dexia also received a 79 Best in Class awards for each of the categories where Top Rated or Commended status was achieved.

"We pay close attention to client-based surveys and the contribution from each RBC Dexia employee is crucial to maintaining the high level we achieved in this particular survey," said Joanna Meager, Global Head of Operations at RBC Dexia Investor Services. "We are proud, but not complacent as we will use these results as a benchmark to continually improve the service experience for RBC Dexia clients around the world."

Respondents were also provided the opportunity to add commentary where applicable. One large client responded: "The client service managers are on the ground in-house, allowing them to integrate with the business on a day-to-day basis, addressing issues and developing projects." Another added: "The people we work with at RBC Dexia in both Toronto and Dublin are professional and always helpful—it really is the people that make a good provider."

To achieve Top Rated status, a provider must secure a weighted average score that equals or better the combined weighted average score of all providers in that category.

RBC Dexia came out on top of the latest R&M Consultants Global Custody Survey and also excelled in a number of other recent awards, being named 2010 European Custodian of the Year by Funds Europe magazine; #1 global custodian overall for the Americas and EMEA in Global Investor's 2010 Global Custody Survey. Also being named 'European Transfer Agent of the Year' and 'Fund Administrator of the Year: Luxembourg' at the 2010 ICFA European Awards.

About RBC Dexia Investor Services

RBC Dexia Investor Services offers a complete range of investor services to institutions worldwide. Our unique offshore and onshore solutions, combined with the expertise of our 5,500 professionals in 15 markets, help clients grow their business and sustain enhanced performance through efficiency improvements and robust risk management practices.

Equally owned by RBC and Dexia, the company ranks among the world's top 10 global custodians with USD 2.9 trillion in client assets under administration.

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