

## RBC Dexia Secures Top Rankings in R&M Global Custody Survey

**London, March 22, 2010** — RBC Dexia Investor Services is pleased to announce that it has achieved its highest ever score in the influential *R&M Consultants Global Custody Survey*, ranking as the number one custodian in the UK for the fifth year running and also claiming the top spot in Europe. The survey measures customer satisfaction based on questionnaires completed by a wide range of institutions around the world.

“These results are a testament to the consistency and excellence of the services RBC Dexia employees provide to our clients,” said Rob Wright, Global Head, Product & Client Segments at RBC Dexia. “Our clients expect us to deliver the highest level of service wherever they operate in the world, and we are pleased that our continued commitment to meeting those expectations has been recognised in this survey.”

RBC Dexia moved to second position in the survey’s overall ranking, up from third last year. RBC Dexia also ranked number two in Canada and in the Rest of the World and achieved the second highest score in the survey’s history.

Richard Hogsflesh, Managing Director of R&M Consultants, commented: “RBC Dexia have once again achieved an extremely high level in the survey, demonstrating a consistently good service over a number of years.”

Reflecting the significant amounts of resources that RBC Dexia has continued to invest in improving its technology, processes and client services, 30% of respondents stated that service had improved over the last year, while none considered that it had declined.

RBC Dexia Investor Services was recently ranked number one overall in the Global Investor Global Custody Survey for the sixth consecutive year (2004 – 2009) and was classified the number one service provider by fund managers and number one for Europe in Global Custodian’s 2009 Global Custody Survey. RBC Dexia was also named Global Custody: Client Relationship Manager of the Year in ICFA’s 2009 Global Awards.

### About RBC Dexia Investor Services

RBC Dexia Investor Services offers a complete range of investor services to institutions worldwide. Our unique offshore and onshore solutions, combined with the expertise of our 5,300 professionals in 16 markets, help clients grow their business and sustain enhanced performance through efficiency improvements and robust risk management practices.

Equally owned by RBC and Dexia, the company ranks among the world’s top 10 global custodians with USD 2.5 trillion in client assets under administration.

[rbcdexia.com](http://rbcdexia.com)

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