

RBC Dexia Receives Top Scores in Global Investor Survey

LONDON, May 14, 2010 — RBC Dexia Investor Services receives top scores across key categories in the *Global Investor* 2010 Global Custody Survey. This international survey is based on feedback from institutional investors on the quality of service they receive from their global custodians.

In addition to its overall ranking of second, RBC Dexia received top scores in seven of the survey's key categories.

- #1 overall for Americas (unweighted)
- #1 overall for EMEA (unweighted)
- #1 by Institutional Asset Managers Americas (unweighted)
- #1 by Institutional Asset Managers EMEA (unweighted)
- #1 by Institutional Asset Managers EMEA (weighted)
- #1 single custodian overall (unweighted)
- #1 single custodian overall for Americas (unweighted)

"Consistent top rankings in user-nominated surveys are a testament to the strength of our relationships and our constant drive to do more to provide exceptional experiences for our clients," said José Placido, Chief Executive Officer of RBC Dexia Investor Services.

One RBC Dexia client in the survey noted: "We appreciate the excellent service this custodian provides us. The quality of service and attention to detail and the pro-active approach the relationship manager and the client service team provide in ensuring our needs are met, are extremely well received"

Global Investor magazine's annual Global Custody Survey is one of the best known and most respected surveys in the custody industry, polling more than a thousand global custody clients, including banks, institutional asset managers, mutual fund managers and insurance companies around the world. The complete survey results can be found in the May 2010 issue of *Global Investor* magazine.

In addition to its top scores in the Global Investor survey, RBC Dexia excelled in the annual R&M Consultants Global Custody Survey, and was ranked the number one service provider by fund managers and number one for Europe in *Global Custodian's* 2009 Global Custody Survey. RBC Dexia was also named Global Custody: Client Relationship Manager of the Year in *ICFA's* 2009 Global Awards.

About RBC Dexia Investor Services

RBC Dexia Investor Services offers a complete range of investor services to institutions worldwide. Our unique offshore and onshore solutions, combined with the expertise of our 5,300 professionals in

16 markets, help clients grow their business and sustain enhanced performance through efficiency improvements and robust risk management practices.

Equally owned by RBC and Dexia, the company ranks among the world's top 10 global custodians with USD 2.5 trillion in client assets under administration.

www.rbcdexia.com

For more information, contact:

RBC Dexia:

Alex Clelland, London, +44 (0)20 7002 2009 alex.clelland@rbcdexia.com

Jason Graham, Toronto 416-955-5800 jason.graham@rbcdexia.com

RBC Dexia Investor Services Limited is a holding company that provides strategic direction and management oversight to its affiliates, including RBC Dexia Investor Services Bank S.A., a credit institution licensed in Luxembourg by the Commission de Surveillance du Secteur Financier and the Ministry of Finance. All are licensed users of the RBC trademark (a registered trademark of Royal Bank of Canada) and Dexia trademark (a registered mark of Dexia Crédit Local) and conduct their global custody and investment administration business under the RBC Dexia Investor Services brand name