

## RBC Dexia Named 'Top-Rated' Custodian in Canada

**London, October 22, 2010** – RBC Dexia Investor Services today announced that its Canadian operations have been awarded Top-Rated status in Global Custodian magazine's 2010 Agent Banks in Major Markets Survey. The annual survey, currently in its twenty-first year, measures the quality of services that custodians provide to their clients.

RBC Dexia has achieved Top-Rated status across all three categories (Leading Clients, Cross-Border/Non-Affiliated and Domestic). The company has won Top-Rated status in the prestigious Leading Clients segment since its introduction and Top-Rated status for domestic services in Canada since RBC Dexia's inception in 2006. This also marks the fifth consecutive year that RBC Dexia has achieved Top-Rated status for its domestic services in Spain.

"We believe the surveys voted on by our clients carry the most weight and we are very pleased to once again achieve Top-Rated status in all three categories," said John Lockbaum, Managing Director, Canada for RBC Dexia. "Achieving Top-Rated status is indicative of the dedication and hard work from our employees around the globe. In a highly competitive business environment, being recognized for delivering an exceptional client experience can be a true differentiator. We are extremely proud of these results."

Clients responding to the survey praised RBC Dexia's client service: "Longstanding relationships", writes a leading client, have "enabled the agent to develop a strong understanding of our organization and operational requirements." Another client finds the corporate actions staff "responsive and helpful," and "working with us to refine procedures so that they work for both parties."

RBC Dexia Investor Services recently received top scores in seven key categories in the 2010 *Global Investor Global Custody Survey*, including #1 overall for the Americas and EMEA. RBC Dexia also excelled in the annual R&M Consultants Global Custody Survey, and was ranked the number one service provider by fund managers and number one for Europe in *Global Custodian's 2009 Global Custody Survey*. RBC Dexia was also named Global Custody: Client Relationship Manager of the Year in *ICFA's 2009 Global Awards*.

### About RBC Dexia Investor Services

RBC Dexia Investor Services offers a complete range of investor services to institutions worldwide. Our unique offshore and onshore solutions, combined with the expertise of our 5,400 professionals in 16 markets, help clients grow their business and sustain enhanced performance through efficiency improvements and robust risk management practices.

Equally owned by RBC and Dexia, the company ranks among the world's top 10 global custodians with USD 2.4 trillion in client assets under administration.

[rbcdexia.com](http://rbcdexia.com)

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