



RBC DEXIA
INVESTOR SERVICES

RBC Dexia Takes Top Spots in R&M Global Custody Survey

Named #1 global custodian in UK, Canada and Rest Of World for 2009

LONDON, March 4, 2009 — RBC Dexia Investor Services has once again achieved excellent results in the annual R&M Consultants Global Custody Survey, which measures institutional investors' satisfaction with the performance of their global custodians.

RBC Dexia was ranked the top provider in the following segments in 2009:

- #1 provider of global custody services in the UK
- #1 provider of global custody services in Canada
- #1 provider in the 'Rest of World' category

RBC Dexia ranked third overall, representing the sixth consecutive year the company has occupied one of the survey's top three spots.

Richard Hogsflesh, Managing Director of R&M Surveys commented: "The results of the 2009 survey show RBC Dexia to be, once again, the highest performing global custodian in multiple geographic regions – an achievement based on their sound client servicing record."

"We are very pleased to have received such high praise from our clients around the world," said José Placido, Chief Executive Officer of RBC Dexia Investor Services. "Our consistently high ranking in this competitive and prestigious survey underscores our continuing commitment to providing exceptional service to our clients. We very much appreciate this recognition from the institutions we do business with around the world."

The annual R&M Global Custody Survey is based on responses from investment managers, pension funds, charities and other financial institutions around the world. The survey measures clients' satisfaction with the services performed by global custodians.

The R&M Global Custody Survey is just one of the industry rankings in which RBC Dexia has recently achieved exceptional results. RBC Dexia has also been named the world's number one custodian overall for five consecutive years in the *Global Investor* Global Custody Survey (2004 – 2008) and was ranked the number one service provider by fund managers in *Global Custodian's* 2008 Global Custody Survey.

PRESS RELEASE

About RBC Dexia Investor Services

RBC Dexia Investor Services offers a complete range of investor services to institutions worldwide. Our unique offshore and onshore solutions, combined with the expertise of our 5,500 professionals in 16 markets, help clients grow their business and sustain enhanced performance through efficiency improvements and robust risk management processes. Equally-owned by RBC and Dexia, the company ranks among the world's top 10 global custodians with USD 1.9 trillion in client assets under administration.

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