Canada Post resumes operations

June 30, 2011

Canada Post resumed operations on June 27, 2011. Canada Post has advised that it may take some time to clear the backlog of mail that accumulated during the postal disruption, and many weeks before delivery standards return to normal.

RBC Dexia Investor Services is currently working with our business partners to enter the mail produced and stored during the disruption into the mail system. Please note that all cheques issued after June 14 have been entered into the mail system first. Direct Deposit Advices are being entered into the mail system on a "first in, first out" basis.

If you are receiving your pension payment by cheque and wish to have subsequent payments deposited directly into a bank account, please click here to select the Application for Direct Deposit form. Please have the completed form along with a "void" cheque faxed to RBC Dexia at 416.955.2631

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